



CNC Laser Service Engineer

Due to ongoing expansion MSS Lasers is looking for a CNC Laser Service Engineer, working with high-tech equipment in the industry. This is a fantastic opportunity to work with all types of cutting-edge equipment new and older for a growing international business, with room to progress and grow with the business.

Responsibilities and Duties

- Carrying out planned and reactive maintenance to CNC laser machine tools.
- Installation of CNC laser machine tools refurbished and new
- To promptly carry out routine servicing and maintenance on customer machines within specific deadlines.
- Visit customer sites across the Midlands, and occasionally further afield
- To carry out commissioning of new equipment.
- To identify required parts to effect repairs.
- Generating detailed service reports for internal and external stakeholders
- Attend breakdowns and provide solution within established SLAs.
- Document performed actions to ensure machine history is kept up to date.
- To be aware of, and apply, Health and Safety regulations in the workshop and on site.
- To perform related duties as required.

Essential Skills & Experience

- Have previous experience in CNC sheet metal working machine tools service, preferably CNC laser systems both CO2 and fibre.
- Experience with bus systems ASI and Profibus.
- Good knowledge and logical understanding of electrical diagrams etc.
- Experience with Siemens and/or Fanuc CNC control systems.
- Good fault-finding skills.
- Good Electronic/Electrical/pneumatic and hydraulic skills.
- Experience with laser cutting.
- Flexibility.
- Comfortable spending several nights away from home if and as required.
- Possess a positive attitude and enjoy being on the road.
- Great customer service attitude and communication skills.
- Full Driving License.

Desirable Skills & Experience

- Experience working in a field service role.
- Experience in servicing laser cutting machines will be an advantage.

Benefits

- Salary Based on qualifications and experience.
- Phone and Laptop.
- Van and Fuel Card.
- Overtime.